

National and locally defined metrics

Selected Health and Well Being Board:

Tower Hamlets

Non-Elective Admissions	Reduction in non-elective admissions
Please provide an update on indicative progress against the metric?	On track to meet target
Commentary on progress:	Quarter 1 data indicates NEA levels at 5,189 against a plan of 5,411.

Delayed Transfers of Care	Delayed Transfers of Care (delayed days) from hospital per 100,000 population (aged 18+)
Please provide an update on indicative progress against the metric?	On track for improved performance, but not to meet full target
Commentary on progress:	Quarter 1 data indicates DTOC rate of 756.7 against a plan of 614

Local performance metric as described in your approved BCF plan	Non Elective Admissions - Month on Month Rate per 1000 (of the risk bands 1 & 2)
Please provide an update on indicative progress against the metric?	On track to meet target
Commentary on progress:	Q1 activity achieving 55.7 based on 2 months average in the period against a plan of 55.6.

Local defined patient experience metric as described in your approved BCF plan	No Metric Provided
If no local defined patient experience metric has been specified, please give details of the local defined patient experience metric now being used.	No local metric in place.
Please provide an update on indicative progress against the metric?	Data not available to assess progress
Commentary on progress:	There has been a delay in the production of a local patient experience questionnaire by the Picker Institute that has been developed through the AETNA Foundation pilot. This has now been resolved and the questionnaire is expected to be released imminently. The CCG will then begin to negotiate reporting and targets with the relevant providers.

Admissions to residential care	Rate of permanent admissions to residential care per 100,000 population (65+)
Please provide an update on indicative progress against the metric?	No improvement in performance
Commentary on progress:	Q1 data indicates an increase in admissions compared to Q1 previous year, and for rolling year to end of June the rate (627.5) is higher than the 16/17 target rate (534.8). Q1 figures have not yet been validated, so final performance could improve.